

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28th day of June 2019
In C.G. No : 149 /2017-18/Guntur Circle**

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao

Chairperson
Member (Finance)
Member (Technical)

Between

Sri. V. Vasu Babu,
8th ward Counselor,
Macherla,
Guntur Dt.

Complainant

And

1. Assistant Executive Engineer/O/Macherla Town
2. Deputy Executive Engineer/O/Macherla
3. Executive Engineer/O/Macherla

Respondents

ORDER

1. Complainant presented a complaint requesting to provide intermediate poles to increase the clearance of the electrical lines.
2. Respondent No.1 in his written submission has stated that intermediate poles were erected and the complainant has expressed his satisfaction and given his satisfaction letter in support of the work done by department on 11.06.2019. The respondent has enclosed letter of the complainant addressed to the Chairperson informing that his grievance has been resolved by providing intermediate poles at 4 locations and conveyed his special gratitude for the same.
3. When the complainant has been contacted over phone at 5.10 P.M. on 17.06.2019 by the Seretary/Forum he has expressed his satisfaction in resolving the grievance.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman,**

Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

DESPATCHED

DATE 26/7

C.G.No.149/2017-18_Guntur Circle

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within

30 days from the date of receipt of this order

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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